

Strategic Plan

2017 - 2020

Our Vision

To form an inclusive community that supports people to make positive changes to their lives

Mission

Improve people's lives through community engagement and lifelong learning opportunities.

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Goal	Enable people to contribute to and have a choice over their lives	Build viable development and growth	Be known as a grassroots Community & Learning Centre..	Future Proofing the organisation
Strategy	1. Adapt to the changing needs of the community to provide services that contribute and enable the community to have a choice over their lives.	1. Develop strategically aligned partnerships to meet the needs of the community.	1. To provide effectively facilitated transformation pathways for growth & development.	1. Staying abreast of social and governmental trends.
	2. Listen to and understand client needs and build or adapt support options to provide guidance and referrals to meet them where possible.	2. Attract, retain and develop staff resources that support and deliver a viable organisation.	2. Actively market the house through, word of mouth, networking within funding organisations implement programmes that reach into the commercial world, stakeholders via modern EDM.	2. Maintain improve and influence key external stakeholder engagement.
	3. Support and empower clients to focus on direction and apply choice	3. Diversifying our revenue streams by growing contribution through self-generated programs and/or activities.	3. Provide a supportive, safe and comfortable learning environment.	3. Keep updated with Information Technology Services to meet the changing needs of the organisation and the community.
	4. Provide Access to service users to enable choice through streamlined systems and technology	4. Through the delivery of excellence in social outcomes by tailoring programs to meet changing community needs	4. Research & innovate in services & methodologies to grow & develop our delivery.	